



*ONCALL*

**Roadside Assistance**

*1-877-836-6225*

*This truck is covered  
by the UD OnCall  
Roadside Assistance  
Program*



## **UD ON Call Roadside Assistance Program**

Your 2003 and later Model Year UD TRUCK from Nissan Diesel America is covered by the UD ON CALL Roadside Assistance Program. This program is designed to provide protection from expenses for warrantable failures that may occur when you are away from the area that is serviced by your local UD Truck dealer.

### **Features of the UD ON CALL Program**

- No expense to the customer during the two year basic warranty period for Warranty-Related Roadside Assistance.
- Arrangements will be made by UD ON CALL to direct the customer to the nearest Authorized UD TRUCK Dealer or Independent Repair Facility. In the event that towing is necessary, arrangements will be made by the Roadside Assistance Coordinator.
- Customer may continue in the UD ON CALL Roadside Assistance Program at their own expense after the expiration of the two year basic warranty period.

### **How to Contact UD ON CALL**

1. Dial toll free 1-877-836-6225
2. Have the 17 digit Vehicle Identification Number (V.I.N.) for your vehicle available. (The V.I.N. plate is located on the left rear interior door post on the UD1200, UD1400, and UD1800CS, and on the left, vertical step panel for the UD1800HD through UD3300 Models)
3. Have the vehicle location details ready for the Roadside Assistance Coordinator.
4. Provide a telephone number to the Roadside Assistance Coordinator where you may be reached.
5. Be prepared to provide complete details of your roadside assistance requirements.
6. The Roadside Assistance Coordinator will provide complete instructions concerning the arrangements for returning your UD TRUCK to service.

### **Exclusions**

Expenses for non-warranty repair items such as: battery jump-start, tire repair, fuel freeze-up, etc., are the responsibility of the customer. There is a roadside assistance fee payable to the Road Assistance Provider for coordination of the non-warranty repair work. This fee may be paid to the Road Assistance Provider via Master Card®, Visa®, Comdata®, or Comcheck®. The customer will be responsible for the settlement of the non-warranty repair expenses with the repairing vendor.